

## Croyde Medical Ltd – Sustainability Report

### **1. Introduction**

Croyde Medical is committed to responsible operations, ethical supply chains, and supporting the NHS in delivering a more sustainable healthcare system. As a small medical-equipment supplier, we take sensible, scalable actions that make a genuine difference.

### **2. Environmental Sustainability**

#### **2.1 Carbon & Emissions**

We have completed our baseline assessment of Scope 1, Scope 2, and relevant Scope 3 emissions. This provides a clear foundation for our planned reduction pathway, aligned with NHS net-zero expectations.

- Key actions:
  - Establishing our emissions baseline and setting proportionate reduction targets.
  - Improving energy efficiency across our office and warehouse.
  - Reducing business travel and prioritising virtual meetings.
  - Working with logistics partners offering lower-emission delivery options.
- Next steps:
  - Tracking progress annually and strengthening supplier engagement to reduce upstream emissions.

#### **2.2 Waste & Resources**

We continue to reduce waste and improve resource efficiency across our operations.

- Progress to date:
  - Reducing single-use packaging where feasible.
  - Increasing recycling rates.
  - Working with suppliers on more sustainable packaging options.
- Next steps:
  - Reviewing packaging for high-volume products and encouraging recyclable materials.

### **3. Ethical Supply Chain & Modern Slavery**

#### **3.1 Supplier Oversight**

We work with a small number of trusted suppliers and are committed to maintaining transparency and high ethical standards.

- Recent improvements:
  - Reviewing key suppliers for modern slavery and labour-rights risks.
  - Updating and communicating our Modern Slavery Policy.
  - Integrating modern-slavery checks into onboarding and renewals.
  - Requesting modern slavery statements or equivalent evidence where relevant.

#### **3.2 Monitoring & Remediation**

We have strengthened our processes to ensure concerns are addressed promptly and effectively.

- Actions in progress:
  - Conducting periodic supplier reviews.
  - Maintaining an internal log of concerns and following up directly with suppliers.
  - Implementing a clear escalation and corrective-action process.
  - Being prepared to pause or end relationships where issues are not resolved.

#### 4. Social Responsibility

##### 4.1 Our People

We provide a safe, supportive working environment with fair pay, equal opportunities, and access to training and development.

##### 4.2 Supporting the NHS

We supply high-quality medical equipment that supports patient care and clinical efficiency. We align our practices with NHS sustainability goals and engage with relevant initiatives.

#### 5. Governance & Continuous Improvement

Sustainability is overseen by senior leadership and integrated into procurement and operational decisions. Key policies are reviewed annually, and we are committed to continuous improvement through better data collection, stronger supplier engagement, and transparent reporting.

#### 6. Conclusion

Croyde Medical is taking proportionate, meaningful steps to reduce environmental impact, strengthen ethical supply chains, and support the NHS's sustainability ambitions. We will continue to build on this progress and report transparently as we move forward.



Stuart Hobin  
Managing Director  
Croyde Medical Ltd

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